



Daniel H. Irwin  
Senior Vice President  
Southern Division

Mr. Scott Mager  
Mager and Associates  
401 East Las Olas Blvd., 14<sup>th</sup> Floor  
Ft. Lauderdale, FL 33301

Dear Scott:

Now that the dust has settled on our case, *Bannin v. ACTS Retirement-Life Communities*, I wanted to take a moment to thank you for the stellar work you did on our behalf and to share with you a key lesson I learned from this experience. That lesson simply is, if you are going to trial, you do not want just competent counsel, you want the best!

Scott, from day one, I was impressed with the passion and energy you exhibited in defending this matter. What I appreciated the most, however, was that you took the time to get to know our organization, our culture, and most importantly, our people. Through all the ups and downs that are inevitable in a case such as this, you always gave us your full attention and consistently provided us with sound advice.

At trial, I was astounded by your courtroom demeanor and the way you related to judge and jury alike. You have a winning delivery that is both sincere and compelling in the courtroom atmosphere. It was amazing to watch you deliver your arguments with such conviction and without notes. It lent tremendous credibility to the arguments you made. I can only admire how well you are able to think on your feet. Perhaps the highest compliment I can pay you is what I thought to myself on more than one occasion, "I am just glad he is our counsel and not on the other side." In the final analysis, there is no doubt in my mind that the favorable outcome of this matter was a result of your work and ability.

Sincerely,

A handwritten signature in black ink that reads "DANIEL H. IRWIN". The signature is stylized with a large, looping initial "D".

Daniel H. Irwin  
Senior Vice President  
Southern Division

/dg

**ACTS Retirement-Life Communities, Inc.**

SOUTHERN DIVISION

6901 S.W. 18th Street, Suite 301, Boca Raton, FL 33433-7037

Phone: 561-362-8377 Fax: 561-416-1461

www.acts-retirement.org • E-Mail: dirwin@actslife.org

Scott Mager  
Mager & Mager, LLC  
2300 East Oakland Park Blvd., Suite 206  
Fort Lauderdale, FL 33306

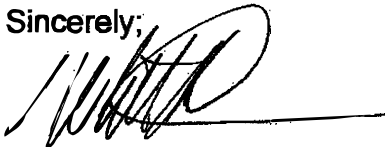
Dear Scott:

I wanted to take this opportunity to express my heartfelt appreciation for the work that your firm did on behalf of my families trust. My mother and sisters have also asked me to pass on their sincere appreciation for your efforts in bringing this to closure. We went through a very difficult time trying to resolve the claim we had with thrust's insurance carrier and there were points in time when we seriously considered dropping our claim. It wasn't until Mager and Mager became involved that we were able to see any movement on our case.

We were pleased with the professionalism shown by you and your talented staff throughout the entire litigation process. The experience and knowledge that your firm exhibited were the main reason for the success that we had in resolving this claim. We also felt that our families interest were always the focus of your firm throughout the litigation process.

Again, thank you for your firm's assistance and I know that your assistance and guidance is always available in the future.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Whitt Markum', with a long horizontal line extending to the right.

J. Whitt Markum

## Rose Henderson

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**From:** Rebecca Fernandez [rebecca4364@hotmail.com]  
**Sent:** Tuesday, January 08, 2013 4:56 PM  
**To:** Scott Mager; Rose Henderson  
**Subject:** Letter of Recommendation

**Importance:** High

Dear Mr. Mager,

I would like to give you our sincerest appreciation for the services rendered by your firm to our condominium association. All of your associates exemplified a high level of efficiency and professionalism at all times throughout the three years of representation. Not to mention your dedicated staff and your personal attention to our case, demonstrated even more the depth of your commitment to us as your client. Your many years of exemplary experience served as an incredibly valuable asset to our case.

It was an immense pleasure working with you and your staff and I would like to take this opportunity to thank you all once more for all of your endless efforts and hard work. I would easily recommend your services to anyone and am happy to say, you deserve to be recommended.

If ever we are in need of legal representation, we will definitely choose your firm without a doubt.

Wishing you continued success now and always I remain,

Sincerely,

Rebecca Fernandez  
President  
The Sanderling Apartments Condominium Association, Inc.

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SOUTHWINDS OF BOCA POINTE HOA, INC.  
SOUTHWINDS OF BOCA POINT HOA ONE, INC.  
SOUTHWINDS OF BOCA POINT HOA TWO, INC.

To whom it may concern:

I wanted to tell you how impressed we were with your legal work, professionalism and success.

On behalf of all the members of all Associations at Southwinds at Boca Pointe HOA One, Inc., Southwinds at Boca Pointe HOA Two, Inc. and Southwinds at Boca Pointe HOA, Inc., we wish to extend our heartfelt thanks for your exceptional work on our behalf.

We recognize that these claims are not easy, and you/we were also saddled with additional problems that made the case even harder to succeed upon.

Nonetheless, you attacked the representation with a wonderful energy and intelligence. You were also exceptionally informative, answering any and all of our many questions in a way that helped us understand the process and the options available to us. Your talented team of lawyers and staff was also always "on the ball" and receptive to our needs and requests.

You can rest assured that the level of service and the detail of the work is first rate and first class, you are getting a "big city attorney" with a very local "small town" feel. You don't have to pay the big bucks to get the quality and representation of some big names, Scott does it all and his record can speak for its self, he is good, damn good and we would use him again.

Although we hope that we never have a need to hire a litigating firm in the future, if we do or if we need to make a recommendation, Scott Mager is the first one we will call.

Our community appreciates the work that was done, we appreciate the outcome that was received and given the circumstances, you gave us far more than we expected.

You are a person of great character and talent.

I also want to note that your representation continued even after our principal matter was successful. Knowing that there were additional costs that would be incurred, you were very sensitive to trying to make sure that we did not expend a dollar more than we needed to. Your constant regard for our well-being in that regard was also very impressive.

Thank you Scott.

*Stephen J. Manton*

Stephen J. Manton, President

919-740-6234

Smanton@comcast.net

**KRUPNICK CAMPBELL MALONE  
ROSELLI BUSER SLAMA & HANCOCK**

A PROFESSIONAL ASSOCIATION

JON E. KRUPNICK\*  
WALTER G. CAMPBELL, JR.\*  
KEVIN A. MALONE\*  
RICHARD J. ROSELLI\*  
THOMAS E. BUSER\*  
JOSEPH J. SLAMA\*  
KELLY D. HANCOCK  
LISA A. MCNELIS

LOUIS R. BATTISTA  
KELLEY B. GELB  
CAROL J. HEALY  
SCOTT S. LIBERMAN  
ROBERT J. MCKEE  
ADRIA E. QUINTELA

\*BOARD CERTIFIED  
CIVIL TRIAL LAWYER

SUITE 100  
700 SOUTHEAST THIRD AVENUE  
FORT LAUDERDALE, FLORIDA 33316  
TELEPHONE (954) 763-8181  
MIAMI (305) 944-4472  
FAX (954) 763-8292

50 SOUTHEAST FOURTH AVENUE  
DELRAY BEACH, FLORIDA 33483  
TELEPHONE (407) 395-3253

R. SUSAN MADERA  
ADMINISTRATOR

MICKIE DONNELLY  
CLAIMS ADMINISTRATOR

ELAINE P. KRUPNICK  
OF COUNSEL

REPLY TO: FORT LAUDERDALE

Scott Mager, Esquire  
One East Broward Boulevard  
Fort Lauderdale, Florida 33301

Dear Scott:

I was pleased to learn that your mega case in Palm Beach was resolved satisfactorily for your client and for you and your firm. I know that you had made a total commitment, that you had been very innovative in both the law and the presentation of the exhibits, but I also knew you were up against some of the best attorneys in America. It is a real credit to you that you were able to persevere and produce a good result for your client.

Sustained enthusiasm is the quality that I admire most and you personify that quality.

I wish you continued success.

Best wishes,

  
Jon E. Krupnick

JEK/cb

Dear Scott:

We don't know how to say  
'Thank You' for your generosity. As you  
get older and experience hurtful things  
in life it is very easy to become cynical.  
The hard part is trying to keep an open  
heart and remember not all people  
are out to take you to the cleaners.

You have revived our faith  
in honesty, goodness and  
friendship. Something no lawsuit  
could ever replace. We  
shall forever be in your  
debt

Thank You

Richard & Victoria  
Sequist

**Trevor and Jennifer Black**  
**7054 Ambrosia Ln. #3307**  
**Naples, FL 34119**  
**(239) 537-4720**  
[Tblack02@hotmail.com](mailto:Tblack02@hotmail.com)

To Scott Mager and the entire team at Mager and Mager Law firm,

I wish to take this opportunity to offer my deepest gratitude to the way you handled our case.

From day one, you immediately responded to our problems with great compassion and thoughtfulness. As you know, we contacted you when we only had days to fashion an "appeal" to the wrong decision made by the University to dismiss Jennifer.

I called your legal assistant Marie on a Friday afternoon on Labor Day Weekend. This was the first contact I had with your firm and she was kind and helpful. In what was a remarkable act of kindness, you went way above and beyond the call of duty agreeing to meet with my wife and I the very next day (Saturday).

When we met on Saturday afternoon it was apparent that you wanted to help and that you had the extraordinary talent needed to achieve our difficult goal. Unfortunately, we were up against a major deadline but your firm seemed to work tirelessly to get the job done.

It was great that you were able to send out the Appeal letter within the proper time period. The appeal letter was sent out and hand delivered by your firm. Yet again, the University sought to hurt our chances by immediately setting a hearing in just 5 days.

Your presentation of materials that we utilized was nothing short of genius. You were able to assimilate years of information and data, and you compiled a product that resulted in a correction of their mistake – Jennifer was immediately reinstated and they admitted their error. I want to specially also note your great work in preparing Jennifer to testify. As you can imagine, it is an overwhelming stressful time and we had no idea what to expect. However, you dedicated the time and prepared both of us in a way that secured our victory.

Today, just one week to the day after the appeal, we received a letter from the Appeals Committee saying they had reversed the decision to dismiss her and would allow Jennifer to finish her coursework. We know the school well enough to know if Scott had not prepared Jennifer as thoroughly as he had, we would not have stood a chance.

Thank you from the bottom of our hearts. God willing, Jennifer will have her medical degree in about 5 weeks. If there is anything we can do please don't hesitate to write or call.

If anyone needs any information about our case or your law firm feel free to call.

Sincerely,

Trevor Black and Jennifer Black

# BRADLEY WINSTON, P.A.

GATEWAY CENTRE • SUITE 615 • 1975 E. SUNRISE BLVD. • FT. LAUDERDALE, FL 33304 • (305) 768-9841

May 29, 1991

Scott Mager, Esquire  
COONEY, WARD, LESHER & DAMON, P.A.  
1555 West Palm Beach Lakes Blvd.  
Suite 1000  
West Palm Beach, Florida 33401

Re: Jewish Introductions v. Ostrower Appeal  
Jewish Introductions v. Sternfield Appeal

Dear Scott:

Thanks so much for your brilliant work on the Sternfield and Ostrower appeals. You have prevailed at all levels to date. I suspect that Sternfield will petition to the United States Supreme Court for certiorari and I am glad you will there for us when that happens.

Your mastery of appellate litigation strategy and cutting edge research has been a pleasure to watch. I have also appreciated your courtesy and professionalism throughout these proceedings. I will recommend that all appellate work for my clients be handled through ~~your~~ office.

Very truly yours,



BRADLEY WINSTON

BW:ntm

ABBEY, ADAMS, BYELICK,  
KIERNAN, MUELLER & LANCASTER

Limited Liability Partnership

ATTORNEYS AT LAW  
360 CENTRAL AVENUE, 11TH FLOOR  
ST. PETERSBURG, FLORIDA 33701  
(727) 821-2080  
FAX: (727) 822-3970

www.abbeyadams.com  
e-mail: attorneys@abbeyadams.com

PLEASE REPLY TO:  
POST OFFICE BOX 1511  
ST. PETERSBURG, FLORIDA 33731

PARTNERS:  
DAVID J. ABBEY\*  
JEFFREY M. ADAMS\*  
ROBERT P. BYELICK\*  
MICHAEL K. KIERNAN  
V. JOSEPH MUELLER  
ROBERT J. LANCASTER\*\*†  
JOHN D. KIERNAN†  
CHRISTOPHER D. MARONE  
JAIME B. EAGAN  
CHRISTOPHER L. PETRUCELLI

\* BOARD CERTIFIED CIVIL TRIAL LAWYER  
\* BOARD CERTIFIED WORKERS' COMPENSATION LAWYER  
† CERTIFIED CIRCUIT CIVIL COURT MEDIATOR

ASSOCIATES:  
BRIAN C. GUENTHER  
WILLIAM C. DEMAS  
KELLY MORGAN FISHER  
JOHN A. CAUTERO  
RICHARD J. MCKYTON  
REGINA A. HENDERSON  
FRANK E. DYLONG, JR.  
KRISTINA L. MARSH  
ROBIN E. NIGHTINGALE  
SHANNON R. KENNEDY  
SCOT E. SAMIS  
OF COUNSEL:  
JOSEPH P. LUDOVICI\*

SATELLITE OFFICE:  
405 WEST AZEELE STREET  
TAMPA, FLORIDA 33606  
(813) 223-7800

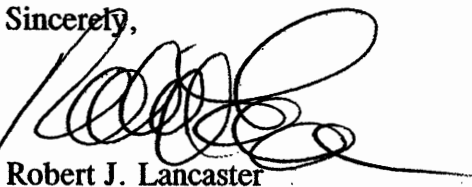
Scott Mager, Esquire  
Mager & Associates  
500 E. Broward Boulevard  
18<sup>th</sup> Floor  
Ft. Lauderdale, FL 33394

Dear Scott:

As you are aware, I feel that the recent mistrial, based upon a hung jury before Judge Barton in Tampa, Hillsborough County, Florida, was a "major" [no pun intended] victory. I want to thank you, on behalf of my client, Tampa Bay Retirement Center, Inc., d/b/a Oakwood Park Su Casa, for your excellent assistance in formulating legal arguments from the Motions in Limine through the directed verdict portions of the trial as well as analysis relative to jury questions that arose prior to the actual declaration of a mistrial. I know that my clients were impressed with your efforts as well as the efforts of Dan Koleos and Jack Lux. I feel you three make a great team and, if necessary, in the future would look forward to having your representation on behalf of my client's facility.

Once again, thank you for all your hard work and I look forward to working with you in the future.

Sincerely,



Robert J. Lancaster

RJL/lec

**universalhealthmanagement**

**Scott Mager  
Mager Shafer  
401 Las Olas Blvd  
Fourteenth Floor  
Ft. Lauderdale, FL 33301**

**Scott,**

**Once again let me thank you for the unbelievable job that was accomplished this past week with my court case. For me to walk away with no liability and for you to have had only a week or two preparation time is a testament to your ability.**

**Aaron and I are both thankful for your skillful assistance in the preparation of the defense.**

**The judge and jury loved you and so did we.**

**Please do not hesitate to have me serve as a reference for potential future clients.**

**All the best,**

A handwritten signature in black ink, appearing to read 'Ron Ostroff', with a stylized flourish at the end.

**Ron Ostroff, CEO  
Universal Health Management**



*"Fundamental In Belief ★ Pentecostal In Worship"*

## **Pompano Beach Church of God**

Scott Mager  
2400 E. Commercial Blvd.  
10<sup>th</sup> Floor  
Fort Lauderdale, Fl 33308

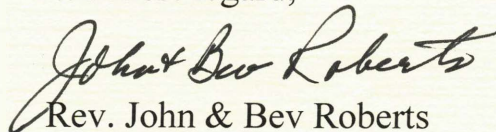
Dear Scott,

Congratulations on a superb Jazz Festival event last Friday night. The food, the entertainment and the contributions made to the Boys and Girls of Broward County were all fantastic. Your private life is exemplary and your civic life shows what good things can happen when a person is concerned about his fellow man. Someone has said, "*An honest man is the noblest work of God.*" You are an inspiration to us all.

Secondly, Bev and I wanted to thank you for your support and contribution to our daughter's music career. Your support and concern for Kerrie is very much appreciated. Your generosity to Kerrie is another expression of the many thoughtful ways in which you care for people. The ultimate worth of any deed or action is to be found in the motive behind the deed or action. It would seem that the measure of a man is not **what he does but why he does what he does.**

Again, please accept our sincere thanks for providing a tremendous opportunity for Kerrie.

Warmest regard,

  
Rev. John & Bev Roberts